

RETURNS AND REFUNDS

We are grateful that you have chosen STN Studios for your software and service requirements. Understanding our Returns and Refunds policy in its entirety is crucial for ensuring transparency and a hassle-free experience. The following conditions are accepted by you if you buy our goods or services:

- **1. Age Requirement**: You must be at least 18 years old or have parental permission in order to make a transaction.
- **2. Authorization**: Using PayPal, Stripe, or a credit/debit card to complete a transaction signifies that you have full authority to start the transaction.
- **3. Responsible Use**: Our goods and services are intended for proper and lawful use. You promise to utilize these products morally and legally, and you promise not to mistreat or abuse them. Reimbursements are solely at the company's.
- **4. Non-Refundable Policy**: Please be informed that we do not issue refunds in any situation. This policy is in place to preserve fairness to other customers and to recognize the enormous devotion and effort put into developing and offering our digital products.
- **5. License Revocation**: We reserve the right to revoke your license at any time and for any cause. Although we strive to offer a smooth experience, if you use our products or services in a way that contravenes our terms and conditions, we may take legal action. We are aware of the importance of our intellectual property and the work that has gone into creating these solutions.

6. Support and Contact: Please do not hesitate to get in touch with our support team if you have any questions or need help using the things you've ordered. To help you get the most out of your investment, we are here.

You recognize and agree to abide by these terms and conditions by making a purchase from STN Studios. Your knowledge of our policies and dedication to using our goods and services properly are greatly appreciated by us.

GENERAL TERMS AND CONDITIONS

The guidelines for using our software and related services are set forth in these General Terms and Conditions. By using our program, you accept to abide by the following conditions:

1. Prohibition of Unauthorized Sharing or Sale

- Without the previous written agreement of the company or myself, the software and related "add-ons" (which include plugins, configurations, and other services) provided by the company or myself may not be shared or sold. This serves to safeguard our software's private nature and intellectual property.
- It is completely prohibited to decompile, disassemble, decrypt, or reverse engineer any of the add-ons that make up the website or the program. Such conduct might violate our copyrights and jeopardize the functionality of our product.

2. Acceptance of Terms

All of the terms and conditions listed here are acknowledged and accepted by you by your access to and use of the program. By doing this, you confirm that you're determined to follow the guidelines and that you're aware of the penalties for breaking them.

3. Redistribution Prohibition

Any modifications, add-ons, or additional parts of the software may not be sold or otherwise made available by you for inclusion in your server. This is

done to guarantee that our software is utilized in compliance with our rules and license agreements and to maintain control over its distribution.

4. Obligation to Review Terms

Customers and users of our products and services are in charge of evaluating and being familiar with the most recent terms and conditions on a regular basis. Upon publishing, any modifications or additions to these conditions shall be binding on all users. You may make sure that you are aware of any changes that might have an impact on how you use our product by regularly reviewing the terms.

5. Support and Information Collection

Please be advised that while requesting assistance via our Discord channels or submitting a support ticket, data, including messages and photos, may be gathered for the exclusive intent of confirming purchases and responding to questions raised in the ticket. You may be confident that the data gathered will only be utilized for these particular objectives. We are dedicated to protecting your privacy and making sure you have a positive support experience. This is in keeping with our General Terms and Conditions' guiding principles. Please don't hesitate to contact us for further information if you have any questions about how this information is collected and used.

The purpose of these terms and conditions is to safeguard the quality and intellectual property of our software and services. Access may be terminated for violators, and I or the firm may take any measures considered necessary.

You have agreed to these terms and conditions if you use our program.

LICENSE TERMS AND CONDITIONS

The use of licenses for STN Studios products is subject to these License Terms and Conditions. By acquiring a license, you consent to obey these conditions:

1. License Withdrawal

The business retains the right to revoke the license for any reason without seeking permission first or giving prior notification. To preserve the reliability and security of our software, the corporation may decide to carry out this withdrawal.

2. License Usage

- The digital download or any other STN Studios product must be purchased from https://polymart.org or another authorized media in order for the license to be valid. This precaution is in place to guarantee that our users only download authentic and secure copies of our software.
- Each license is restricted to 10 IP addresses and HWIDs (hardware identifiers) per user (an IP address is a unique identifier for a device on the Internet or in a local network). A user should get in touch with our support staff through our help discord if they need an extension to this limit. This restriction aids in stopping unlawful distribution and license abuse.

3. License Ineligibility

If the digital download is obtained through https://www.spigotmc.org, the license will not be applicable, and users are free to utilize the software, configuration, or any other service provided by STN Studios without any restrictions.

4. License Modifications

Users may modify their license whenever they want using our website, https://panel.stn-studios.dev/. Due to this flexibility, you may modify the license to meet your changing demands, which makes using it simple and convenient.

5. Data Management

Through https://panel.stn-studios.dev/, users can choose to erase IP and HWID data. if they over the set limit. This increases data privacy and control by enabling users to manage their data in accordance with their usage.

The usage of our licenses is made clear and structured by these terms and conditions, resulting in a safe and dependable experience. These terms may be changed by the company at any time, and revisions take effect when they are published.

You accept and agree to these conditions by getting a license and using it.

Last amended: 20/10/2023 (dd/MM/yyyy)